AVAYA
The Power of We™

Avaya Communicator for Android OS

Equip your mobile employees with enterprise grade telephony and real time web collaboration

Minimize Mobile Charges using Wi-Fi or Mobile Networks

Reduce mobile charges by routing international and outgoing mobile calls through your corporate network. Manage the consumption of cellular minutes by calling over Wi-Fi when available. Hand calls over to cellular when Wi-Fi is out of range for service redundancy.

Overview

Avaya Communicator for Android OS is a new generation of mobile client that extends enterprise grade telephony and real-time collaboration services to Android smartphones.

The delivery of Avaya Aura® features and services to mobile users helps ensure employees can be accessible and productive when away from their desks; improving business continuity and response between partners, clients and employees.

The clean, graphical client interface is intuitive – taking the guess work out of using and coordinating your communications.

Easy to deploy, use and secure, the client helps companies lower expenses by leveraging Wi-Fi and the corporate network.

Key Benefits

Enterprise grade telephony: Extend Avaya Aura features and services to mobile employees, to keep business moving while staff is on the go: visual voice mail, single corporate voice mail call history logs, unified contact lists, corporate directory, dial by extension VIP Lists, IM and aggregated presence.

Real time web collaboration: In-app launch of Avaya Aura® Collaboration Agent lets users view and share content, see meeting roster, and chat with others for full meeting participation when mobile.

Service redundancy and lower TCO: Leverage the corporate network to reduce international long distance charges and minimize cellular usage from mobile calls made throughout campus. Leverage wi-fi at airports, hotels, and customer sites; hand-off between cellular/wi-fi provides service redundancy.

User-selectable call type: The client can be configured with any one, two, or three types of service allowing for entry-level to advanced, full featured UC deployments. Choose from basic EC500, VOIP, and UC/Client Enablement Services.

Extensible by design: UI shows only configured features. Add features as required without upgrading client.

Auto-provisioning: The client imports settings and files made accessible by an administrator on a web server, removing virtually all end-user configuration tasks for faster deployment and feature upgrades.

Simplified licensing and access: Avaya Communicator for Android OS is an entitlement in Avaya Aura® Suite Licensing. It's easy to get started. Users simply download the client from Google Play.

Enterprise Instant Messaging: Avaya Multimedia Messaging combines the power of text-based messages with voice, plus audio, video and picture files. Take messages with you - access messages across different devices with secure message and storage. Send messages regardless of recipient's login state. Organize individual and chat groups with subject-based threads.
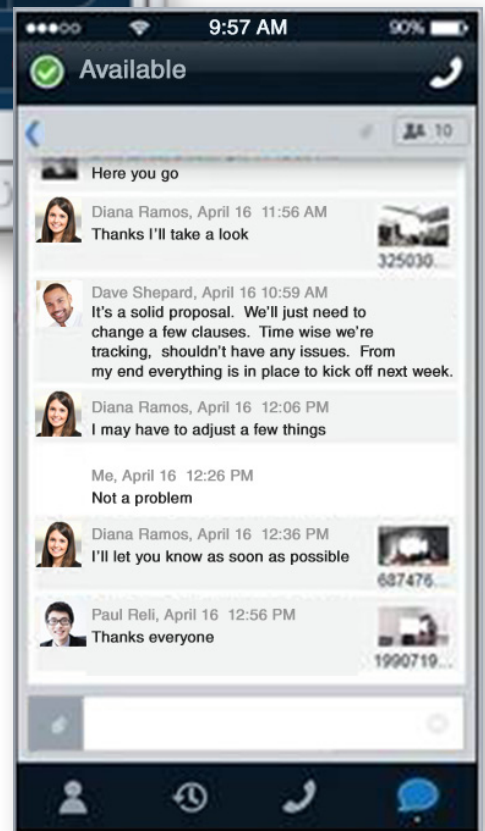
Avaya Communicator with
Avaya Multimedia Messaging

Key Features

Use an IM-like client design to interact with colleague, partner and customer contacts. Presence-enabled workflows provide natural transitions between telephony, conferencing and web collaboration. Use media controls to move between features and communication modes.

Feature Highlights	
Quick-view Dashboard	User names, availability status and message indicators
Presence	See the presence status of contacts in your favorites list
Visual Voice Mail	No need to dial in, corporate voice mail is visual for quick prioritization
Multimedia Messaging	Short text, video, and audio messages efficiently beat the time trap of email and unnecessary phone calls
Corporate Directory	Easy access to corporate contacts and presence status
Single Number Reach	Eliminate the complexity of multiple reach numbers for customers
Single Number Outbound	Maintain PBX number for business identity and BYOD privacy
Ring Any Phone	Ring up to four devices - mobile or fixed
Media Controls	Quickly move between communication modes
24X7 Call logs	Never miss a call, see all corporate inbound call history
Single Voice Mail	Any business call not answered is sent to corporate voice mail
Aggregated History	Single view of outgoing/incoming, missed calls and voice messages
Web Collaboration	In-app launch of doc sharing, see roster and chat with participants
Call from Contacts	Speed connection with direct dial from contacts list
Call Routing	Route incoming calls to any device based on schedule/location
Multiple Line Appearance	Simultaneously manage multiple calls
Control Buttons	Hold/resume, add a call/conference, transfer, park, speakerphone
Mobile Switcher	Move calls between mobile devices and desktop/deskphone
Dual Mode	Operates on wi-fi/cellular handoff from cell to network, helping reduce cost
LDAP Authentication	Apply security policies and corporate passwords for mobile users
Secure Remote Access	No VPN required with Session Border Controller for Enterprise

Avaya Aura Web Collaboration Agent Integration
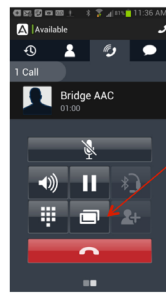
collab icon appears only when dialed into AAC conference

▸ Virtual integration of co-resident Aura applications
▸ Launch Web Collab Agent from Aura Communicator
▸ Participate in collaboration session
▸ Share local files from Android device
▸ View shared content and participant roster
▸ Chat with participants
▸ Easily move between Aura Communicator and Web Collab Agent without going to home screen

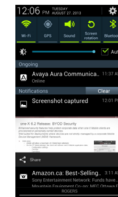agent launches and user joins collaboration session

view content that others are sharing

chat

view roster

share content with others from Android device

pull down Android notification drawer and tap to return to Aura Communicator for call controls

System Requirements and Support

Required Licenses	• Avaya Communicator for Android OS is enabled by Client Enablement Services and Extension to Cellular (EC500) licensing. User licenses are included in Avaya Aura Suite Licensing.
Language Support	• English (UK & US), Portuguese (Brazilian), Chinese (Simplified), French (International), German, Italian, Japanese, Korean, Russian, Spanish (International)
Service Configuration	• VoIP: Avaya Aura platform 6.2 FP3 • EC500: Avaya Aura® Communication Manager 6.2.3 • Client Enablement Services: CES 6.2.1
Remote Access Configuration	• VoIP via SBC: Avaya Aura® Session Border Controller for Enterprise 6.2.2 •Client Enablement Services via SBC: Avaya Aura Session Border Controller for Enterprise 6.3 • Avaya Multimedia Messaging via SBC: Avaya Aura Session Border Controller for Enterprise 6.3
Minimum Supported Android OS Version	• 4.0.3
Qualified Devices	• Samsung Galaxy S3, S4, S5 • Sony Xperia Z1 • Samsung Galaxy Note 2, Note 3 • HTC one-S • LG Optimus E975, LG2

Learn More

Contact your Avaya representative and visit **www.avaya.com** to learn how Avaya Communicator for Android together with the full suite of Avaya mobility solutions can help you support your business objectives.

Provide FEEDBACK for this document

About Avaya

Avaya is a leading, global provider of customer and team engagement solutions and services available in a variety of flexible on-premise and cloud deployment options. Avaya's fabric-based networking solutions help simplify and accelerate the deployment of business critical applications and services. For more information, please visit **www.avaya.com**.